

Current MMI3G software update

Data memory entries following software update in "5F-Informationselektronik 1" (5F Information electronics 1)

"SAECode 3623 – Freischaltcode fehlerhaft" (SAECode 3623 — Incorrect release code)

Cause: Release code for voice data not available.

Functional limitations: The voice update for the speech dialogue system cannot be performed when switching to another language.

If no language change is provided, the speech dialogue system continues to use the language set before the update.

Procedure for export market:

- No customer complaint and no language change provision → put repair on hold
- Customer complaint upon language update → replace control unit 1 for information electronics

Procedure for German market:

- Create obligation to report via DISS

The procedure will also be included in Guided Fault Finding.

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Back-up documentation following software update unsuccessful

Technical background:

- Control unit 1 for information electronics cannot restart automatically following update and parameterisation.
- The control unit no longer responds to requests from SVM.
- SVM generates the response "Hardware prüfen" (Test hardware) for all other MMI components.

Procedure:

1. The following appears in the MMI display after update:
2. Select "Dokumentation abbrechen" (Abort documentation).
3. The MMI automatically initiates a restart.
4. Wait until the MMI display is populated again.
5. Create back-up documentation with SVM code.

